

Callout Record

Status Closed



Dispatch number: 11405222
Customer order number: TH625
Caller Name / Time: Wynyard park house at 18/09/2014 14:28

Site Name: Lions Court
Equipment Type: Elevator
Equipment ID: R/H LIFT
Equipment Number: 10461888
Street: Hanzard Drive
Postal Code / City: TS22 5SB BILLINGHAM

Caller's failure description: 09/18/2014 14:28 Wynyard park house
not responding as it should, requesting attendance ASAP. access 8am 6p.

Engineer's Name / Accepted Time: Douglas MORRIS at 18/09/2014 14:44

Condition on Arrival: Our engineer arrived on site to find the equipment running.

Condition on Departure: 01 Equipment running, back to normal operation
Reason for breakdown: Our engineer could not find a fault with your equipment.

Action taken: After analysis of the equipment our engineer tested certain components for correct operation.

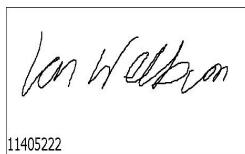
Comments for the Customer: Equipment Running Correctly

Arrived Time: 18/09/2014 15:30

Finished Time: 18/09/2014 16:00

Spares Used:

Customer Signature



11405222

Customer Name: i welburn

NOTICE: The information contained in this e-mail and any attachments are strictly private and confidential and may be legally privileged. If you are not the intended recipient, please contact the sender by return e-mail. In this case, you should not use, disseminate, distribute, reproduce, store or act in reliance on this e-mail or any attachments, you should destroy this e-mail and any attachments or copies. We have taken precautions to minimise the risk of transmitting software viruses, but we advise you to carry out your own virus checks on this e-mail and any attachments contained within it. We cannot accept liability for any loss or damage caused by software viruses.

KONE PLC, Worthdale House, Worth Bridge Road, Keighley, West Yorkshire, BD21 4YA.
Tel: 0845 1999999, Fax: 01535-687960, Email: customercarecentreuk@kone.com