

# Callout Record

## Status Closed



**Dispatch number:** 11391709  
**Customer order number:** see Jennifer  
**Caller Name / Time:** Borland at 20/08/2014 14:48

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**Site Name:** Lions Court  
**Equipment Type:** Elevator  
**Equipment ID:** MONOSPACE  
**Equipment Number:** 10461892  
**Street:** Hanzard Drive  
**Postal Code / City:** TS22 5SB BILLINGHAM

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**Caller's failure description:** 08/20/2014 14:48 Borland  
doors are closing fast no mention of injurys, access upto 6pm, site co.

**Engineer's Name / Accepted Time:** Edmund WOODS at 20/08/2014 15:07

**Condition on Arrival:** Our engineer arrived on site to find the equipment running.

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**Condition on Departure:** 01 Equipment running, back to normal operation  
**Reason for breakdown:** Our engineer attended site to provide customer support.

**Action taken:** After analysis of the breakdown our engineer adjusted components on your equipment.

**Comments for the Customer:** Equipment Running Correctly

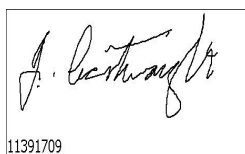
**Arrived Time:** 21/08/2014 12:15

**Finished Time:** 21/08/2014 13:30

**Spares Used:**

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**Customer Signature**



11391709

**Customer Name:** j cartwright

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